

Memorandum

To: Mary K. Greene, MD.
Anne L. Calkins, MD.
Dawn Light, MD.
Mark Warren, DO.
Frank Plank, DO.

From: Elizabeth H. Ey, M.D.

Date: July 13, 2014



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- **New Physicians at DCH** – Seven physicians will join the medical staff of DCH this summer. I will send a separate email with their information.
 - **Neuroscience Collaborative** – This past week was the official announcement of Dayton Children’s Hospital joining the collaborative efforts between Wright State University Boonshoft School of Medicine and Premier Health Partners in neuroscience research. The collaborative unites the efforts between basic science researchers at Wright State, including biomedical engineering, with clinicians at MVH and DCH. A \$37 million dollar neuroscience research building has been built on the Wright State campus with funding from the state of Ohio. A new pediatric neurologist is being recruited to work 25% clinical time at DCH and 75% research with the collaborative. The 3T magnet at DCH will be used for a variety of research interests. Currently, a research team from WSU is beginning to work at DCH to continue their research in human performance after transcranial direct current stimulation. That team is led by Dr. Michael Weisend of the Wright State University Research Institute. The 3T imaging includes anatomic imaging, functional MRI, spectroscopy, and DTI. DCH has agreed to allow the team to image their research volunteers on the 3T in the early evenings during the week. The functional MR equipment and software will be purchased soon and fMRI applications will be September 15-18.
 - **Employee Satisfaction** – The Employee Satisfaction scores for Medical Imaging were very low at the beginning of January 2014. There were a number of issues identified, such as how employees do not feel respected or valued by their supervisors, incomplete or unclear communications between staff and managers, and late posting of future work schedules. A number of meetings have been held between the Human Resources staff and Medical Imaging staff. The managers have also had discussions with the HR staff with performance improvement plans created. This is a very sensitive issue for a number of our staff. As physicians, we have the opportunity to support our staff and managers and to make them feel valued. When you experience one of our employees doing exemplary work or going out of their way to help patients, families, or other employees, please recognize their extra effort with an email of thanks and recognition. Please include me or their manager in the note as well.
 - **Epic Revenue Cycle go live** – The official go live is now over and we are in the period of “optimization”. As you may be aware, a number of problems were encountered within our department. We had several downtime periods when various interfaces did not work properly. There was lack of communication of when we were in downtime and how the radiologists should work around the problem. The schedulers were unable to keep up with the volume of studies to be scheduled because they are also now expected to pre-register the patient at the time of scheduling. There were a number of overbooked exams because of inconsistencies in the way the schedules for the various modalities were built. All of these concerns are going to be addressed. Please continue to document problems that you encounter with regard to the schedule, communications, and radiology interfaces. You can write them on the “Communication Logs” located at each workstation. I will ask Nikki or Peggy to collect the sheets on a regular basis.
 - **Next radiologist meeting** – Monday, July 28 at 12:30 pm in a conference room to be determined. If you have an agenda item to discuss, please forward it to me in an e-mail. Lunch will be provided.