

Memorandum

To: Mary K. Greene, M.D.
Anne L. Calkins, M.D.
Barbara Wolfson, M.D.
Dawn Light, M.D.
Mark Warren, DO.
Mark J. Halsted, MD



From: Elizabeth H. Ey, M.D.

Date: October 23, 2011

Re: Updates

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- **Reception 1A** – The new reception area opened successfully this past Wednesday. It seems to be going well so far. If you are aware of any concerns with patient care or communication because of the changes in front office coverage, please let me know.
 - **Calls to Radiologists** – Melanie Wilson has instructed the technologists from the offsite centers to call x3393 (Office coordinator) weekdays before 5 pm and x3811 after 5 pm and weekends to screen calls for the radiologists. The staff or techs will take the information and forward the call or get a contact number for the radiologist to call when convenient. If you have suggestions or encounter problems with phone calls being sent directly to the mobile phone without being screened, please contact Melanie Wilson or Kathy Moore.
 - **Orthopedic resident coverage at night** – There are several days in October and November without Orthopedic resident coverage. The Orthopedic staff surgeons are on primary call those days. They have requested that we give as much information about fractures as possible in our reports to help the ED doctors describe the fractures to the Orthopedist. Specifically, please measure the degrees of angulation of fractures.
 - **Springfield radiology coverage** – We are making progress with the arrangements between DPI, Riverside Radiology, and Dayton Children's for performing primary readings for Springfield Medical Center on some pediatric studies. The proposed plan for sending images and dictating reports from Riverside was not agreeable to Dayton Children's because of time commitments. Instead, DC has agreed to allow one PC to be added to the PACS 3 station in the reading room. It will have a switch to allow connection to the monitors. We will have PowerScribe from the Riverside group on that PC. Riverside will help us copy our templates from our PowerScribe to their PowerScribe. I believe this second option is less efficient for the radiologists and have communicated that. Beth Fredette of IS has agreed to let us know in November if they will be able to help Riverside with their original plan to allow us to view and dictate the Springfield studies at each PACS station without a separate PC. The goal is to start reading studies from Springfield on Nov. 14.
 - **Next radiologist meeting** – Monday, November 28 at 12:30 pm in the **Radiology Conference room**. If you have an agenda item to discuss, please forward it to me in an e-mail. Lunch will be provided.